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# **REDACTED - FOR PUBLIC INSPECTION**

# **VIA ECFS**

June 25, 2014

Ms. Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12<sup>th</sup> Street, S.W. Washington, D.C. 20554

RE: REQUEST FOR CONFIDENTIAL TREATMENT – Connect America Fund, WC Docket No. 10-90; Lifeline and Link Up Reform and Modernization, WC Docket No. 11-42

Request that Information Submitted to the Commission be Withheld from Public Inspection Pursuant to 47 C.F.R. §0.459 and 5 U.S.C. §552(b)(4): Five-Year Service Quality Improvement Plan included in FCC Form 481

Confidential Financial Information – Subject to Protective Order in WC Docket Nos. 10-90, 07-135, 05-337, 03-109, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208, Before the Federal Communications Commission

# Dear Ms. Dortch:

In accordance with the annual reporting requirements of 47 C.F.R. §§54.313 and 54.422, Peoples Telephone Cooperative, Inc. (the Cooperative), Study Area Code 442065, is submitting a completed FCC Form 481 to the Commission via its Electronic Comment Filing System (ECFS) in WC Docket Nos. 10-90 and 11-42. The Cooperative, by its authorized representative, hereby requests confidential treatment of two attachments to its FCC Form 481: (1) the five-year service quality improvement plan and (2) the financial annual report, both of which were redacted in the ECFS submission. The request for confidential treatment of the five-year plan is being made pursuant to section 0.459 of the Commission's rules and Exemption 4 of the Freedom of Information Act (FOIA). The request for confidential treatment of the financial annual report is being made pursuant to the FCC's November 16, 2012 *Protective Order* in WC Docket No. 10-90 *et al.* These attachments contain competitively sensitive data that Peoples Telephone Cooperative, Inc. maintains as confidential and does not normally make available to the public. Release of this information would have a substantial negative impact on the Cooperative.



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# Five-Year Service Quality Improvement Plan

Pursuant to section 0.459 of the Commission's rules and Exemption 4 of FOIA, Peoples Telephone Cooperative, Inc. requests that the text and data extracted from its five-year service quality improvement plan be withheld from public inspection because it contains competitively sensitive commercial and financial information that the Cooperative keeps confidential. Public availability of this information would have a substantial negative impact on the Cooperative.

In accordance with section 0.459 of the Commission's rules, the following information is provided in support of this request:

- (1) Identification of the specific information for which confidential treatment is sought:
  - Attachment to Line 112 of FCC Form 481 Five-Year Service Quality Improvement Plan. Specifically, confidential treatment is sought for all information in the five-year plan related to the Cooperative's access line counts, existing broadband capabilities, and its network investment plans through 2019 that will improve service quality for its customers.
- (2) Identification of the Commission proceeding in which the information was submitted or a description of the circumstances giving rise to the submission:
  - The information was submitted in WC Docket Nos. 10-90 and 11-42 as an attachment to FCC Form 481- the Carrier Annual Reporting Data Collection Form. Section 100 of FCC Form 481 requires incumbent local exchange carriers receiving high cost support to attach a five-year service quality improvement plan, pursuant to 47 C.F.R. §§54.202(a)(1)(ii) and 54.313(a)(1).
- (3) Explanation of the degree to which the information is commercial or financial, or contains a trade secret or is privileged:
  - The five-year service quality improvement plan contains granular information on the Cooperative's access line counts and existing broadband capabilities as well as detailed plans for financial investments in its network through 2019 to improve service to subscribers. This is closely guarded, privileged information that the Cooperative does not make publicly available.



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(4) Explanation of the degree to which the information concerns a service that is subject to competition:

Broadband is subject to increasing competition in the areas served by rural, rate-of-return incumbent local exchange carriers (RLECs). Virtually all RLECs face competition from one or more wireless Internet service providers. Most RLECs also face competition from at least one other wireline broadband provider such as a larger cable company, who will typically seek to "cherry pick" the lower cost portions of the study area. In addition, all RLECs face competition throughout their territories from satellite broadband providers.

(5) Explanation of how disclosure of the information could result in substantial competitive harm:

Disclosure of the information contained in the five-year plan would provide competitors with detailed, granular information regarding the Cooperative's access line count, its existing broadband capabilities, and its strategic plans for network investments. This would give competitors invaluable confidential information with which to develop their own strategies for investing in the service area, thereby bringing substantial competitive harm to the Cooperative.

(6) Identification of any measures taken by the submitting party to prevent unauthorized disclosure:

The Cooperative has continually treated the extracted information in its five-year plan as confidential and carefully controls the information to protect it from competitors. Access to the information is limited to employees that require it and to non-employees with confidentiality obligations such as lenders, consultants, auditors, and attorneys. In addition, when such information is required to be submitted to a state regulatory authority it has been filed as confidential information, not available to the public.

(7) Identification of whether the information is available to the public and the extent of any previous disclosure of the information to third parties:

The redacted information in the five-year plan is not available to the public, and third party access is limited as described in (6) above.

(8) Justification of the period during which the submitting party asserts that material should not be available for public disclosure:

The Cooperative requests that the extracted information be withheld from public inspection indefinitely. Although the information reflects the Cooperative's service improvement plans for a five year period, it would provide a very useful baseline for competitors for several years beyond that period.



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(9) Any other information that the party seeking confidential information treatment believes may be useful in assessing whether its request for confidentiality should be granted:

Exemption 4 of FOIA shields from public disclosure commercial or financial information obtained from a person that is privileged or confidential. Based on the responses provided above, the information in question satisfies this test.

# Financial Annual Report

Section 3005 of FCC Form 481 requires a privately-held rate-of-return carrier receiving high cost support to attach a full and complete annual report of the Cooperative's financial condition and operations pursuant to 47 C.F.R. §54.313(f)(2). Peoples Telephone Cooperative, Inc. seeks confidential treatment of its financial annual report pursuant to the November 16, 2012 *Protective Order* in WC Docket No. 10-90, *et al.*<sup>1</sup> The *Protective Order* specifically covers information filed pursuant to 47 C.F.R. §54.313(f)(2).

Peoples Telephone Cooperative, Inc. is providing to the Office of the Secretary, under seal, this cover letter and the Form 481 filing which includes the confidential information that is being requested to be withheld from public inspection.

Each page of the five-year service quality improvement plan confidential submission bears the legend, "CONFIDENTIAL - NOT FOR PUBLIC DISCLOSURE."

Each page of the financial annual report confidential submission bears the legend, "CONFIDENTIAL FINANCIAL INFORMATION – SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION."

Two copies of the Form 481 filing in redacted form and an accompanying cover letter are also being provided with the confidential filing. Each page of the redacted filing and accompanying cover letter is marked "REDACTED – FOR PUBLIC INSPECTION."

Two copies of this cover letter and the Form 481 filing with the confidential information are also being delivered to Mr. Charles Tyler, Telecommunications Access Policy Division, Wireline Competition Bureau.

The confidential information has also been submitted to the Universal Service Administrative Company through its E-File system as an attachment to the FCC Form 481.

<sup>&</sup>lt;sup>1</sup> Connect America Fund et al., WC Docket No. 10-90 et al., Protective Order, DA 12-1857 (rel. Nov. 16, 2012).



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This cover letter includes no confidential information and the text is the same in both the non-redacted and redacted versions except for the confidentiality markings.

Please contact me if you have any questions.

Sincerely,

Lisa A. McLaughlin

Authorized Representative for

Lise a. M. Laughli

Peoples Telephone Cooperative, Inc.

LAM/pjf

**Enclosures** 

cc: Mr. Charles Tyler, Telecommunications Access Policy Division, Wireline Competition Bureau,

Federal Communications Commission, (2 hardcopies of non-redacted submission)

Mr. Steven Steele, Peoples Telephone Cooperative, Inc.

FCC For	rm 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-09 July 2013	986/OMB Control No. 3960-081
<010>	Study Area Code	442130		
<015>	Study Area Name	PEOPLES TEL COOP -TX		
<020>	Program Year	2015		
<030>	Contact Name: Person USAC should contact with questions about this data	Gena von Reyn		
<035>	Contact Telephone Number: Number of the person identified in data line <0	9038783172 ext. 30>		
<039>	Contact Email Address: Email of the person identified in data line <030	> genavr@peoplescom.net		
ANNUA	L REPORTING FOR ALL CARRIERS			54.313 54.42 Completion Complet Required Require
<100>	Service Quality Improvement Reporting	(complete attached	( worksheet)	(check box when complete)
	Outage Reporting (voice)	(complete attached	The state of the s	1 1
<210>		c if no outages to report		1 3333
<300>	Unfulfilled Service Requests (voice)	0		61111
<310>	Detail on Attempts (voice)			IIII
			(attach descriptive docu	ment)
<320>	Unfulfilled Service Requests (broadband)	11	<u> </u>	\ []]]]
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<330>	Detail of Attempts (broadband)		(attach descriptive doc	ument)
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<420> <430>	Mobile 0.0 Number of Complaints per 1,000 customers (bro	padband)		
<440>	Fixed 0.0			1 1111
<450>	Mobile 0.0 Service Quality Standards & Consumer Protection	on Rules Compliance (check to indicate of		/   /
<500>	442130TX510.pdf	(creex to indicate t	L	
<510>		(attached descrip	ptive document)	/ /
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<600>	Functionality in Emergency Situations	(check to indicate of	certification)	/ /
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		(attached descriptive	e document)	
<610>			2	
<700>	Company Price Offerings (voice)	(complete attached	( worksheet)	1 11111
<710>	Company Price Offerings (broadband)	(complete attached	( worksheet)	11111
<008>	Operating Companies and Affiliates	(complete attached	Manager at the second s	1 0000
	Tribal Land Offerings (Y/N)?	(if yes, complete attached		1 1111
:1000>	Voice Services Rate Comparability 442130tx1010.pdf	(check to indicate c	ertification)	10000
<1010>		fattach descriptive	document)	√ 5/1/1/1.
<1100>	Terrestrial Backhaul (Y/N)?	(if nat, check to indicate	certification)	<u> </u>
<1110>		(complete attached	d worksheet)	11111
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2005>	Rate of Return Carriers, Proceed to ROR Additio	(complete attached	worksheet)	11111
3000>	STREET, FIOCEGU TO NOR MODITIO	(check to indicate co	ertification)	· 31111

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<010>	Study Area Code	442130	
<015>	Study Area Name	PEOPLES TEL COOP -TX	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Gena von Reyn	
<032>	Contact Telephone Number - Number of person identified in data line <030>	9038783172 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	genavr@peoplescom.net	
<110>	Has your company received its ETC certification from the FCC?	(yes/no)	
<111>	If your answer to Line <110> is yes, do you have an existing \$54.202(a) "5 year plan" filed with the FCC?	(yes/no)	
	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.	442130TX112.pdf	
<1112>	Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.		
	Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	er.	Name of Attached Document
4113	Maps detailing progress towards meeting plan targets Report how much universal service (USF) support was received		
<115>	How (USF) was used to improve service quality How (USF)was used to improve service coverage		
<117>	How (USF) was used to improve service capacity  Drovide an evaluation of natural improvement transfer not met		
	in the prior calendar year.		

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<015>	Study Area Name	ime				PEOPLES TEL	TEL COOP -TX					
<020>	Program Year					2015						
<030>		- Person USAC	Should contact	Contact Name - Person USAC should contact regarding this data	s data	Gena von Reyn	u.					
<035>		hone Number -	· Number of pe	Contact Telephone Number - Number of person identified in data line <030>	in data line <0		ext.					
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Page 3

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Contact Email Address of person identified in date line 439D genavcripeoplescon.net  Residential Local Service Charge Effective Date  Single State-wide Residential Local State State State Subscriber Line Charge State Charge (LEC) State Charg		Contact Telepi	hone Number - Number	er of person iden	tified in data line		ext.			
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State Exchange (ILEC) SAC (CETC) Rate Type Service Rate Service Rate Service Charge State Universal Service Charge Service Cha	703>	<a1>&gt;</a1>	<92>	<a3></a3>	<01>	<	<63>	<664>	<	9
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See attached worksheet										
						See a	tached worksheet			

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<015>	Study Area Name			PROPLES TEL COOP -TX	AT- 4C				
<020>	Program Year			2015					
<030>	Contact Name - Person U.	Contact Name - Person USAC should contact regarding this data	his data	Gena von Reyn					
<035>	Contact Telephone Numb	Contact Telephone Number - Number of person identified in data line <030>	ed in data line <030>	9038783172 ext					
<039>	Contact Email Address - E	Contact Email Address - Email Address of person identified in data line <030>	ied in data line <030>	genavr@peoplescom.net	com.net				
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<711>	<a1></a1>	<a2>&gt;</a2>	<01>	<0.5	0	<u>&gt;</u>	<70>	<d3></d3>	<04>>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
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(and) operating companies	G		OMP COMMING TOOK DOOR FOAMS COMMING TOOK DOOR
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			July 2013
<010> Study Area Code		442130	
<015> Study Area Name		PEOPLES TEL COOP -TX	
<020> Program Year		2015	
<030> Contact Name - P	Contact Name - Person USAC should contact regarding this data	Gena von Reyn	
<035> Contact Telephon	Contact Telephone Number - Number of person identified in data line <030>	9038783172 ext.	
<039> Contact Email Ad	Contact Email Address - Email Address of person identified in data line <030>	genavr@peoplescom.net	
<810> Reporting Carrier	Peoples Telephone Cooperative, Inc.		
	none		
<812> Operating Company	any none		
<813>	<a1>&gt;</a1>	<a><a><a><a><a><a><a><a><a><a><a><a><a>&lt;</a></a></a></a></a></a></a></a></a></a></a></a></a>	<83>
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Interim Progress Community Anchor Institutions	2014 Frozen Support Certification	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	3rd Year Certification (47 CFR § 54.313(b)(2))		in the documents attached below is accurate.	in line 2021, contains the required information ort shall provide the number, names, and iding access to broadband service in the	Price Cap Carrier Connect America ICC Support {47 CFR § 54,313(d)}  Certification Support Used to Build Broadband  Connect America Phase II Reporting {47 CFR § 54,313(e)}  3rd year Broadband Service Certification  Sth year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached document(s), or pursuant to § 54,313 (e)[3](ii), as a recipient of CAF Phase II suppareceding calendar year.
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Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	2015 Frozen Support Certification 2016 and future Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support (47 CFR § 54,313(4)) Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54,313(e)) 3rd year Broadband Service Certification Certification Certification	2014 Frozen Support Certification 2015 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support (47 CFR § 54.313(4))  Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(4))  Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(4))  3rd year Broadband Service Certification Certification Certification Certification Certification Certification Certification	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))  2013 Frozen Support Certification  2014 Frozen Support Certification  2015 Frozen Support Certification  2016 Frozen Support Certification  2016 Frozen Support Gertification  2017 Frozen Support Gertification  2018 Frozen Support Certification  2017 Frozen Support Certification  2018 Frozen Support Certification  2018 Frozen Support Certification  2018 Frozen Support Certification  2019 Frozen Support Certification  2016 Frozen Support Certification  2017 Frozen Support Certification  2018 Frozen Support Certification  2019 Frozen Support Certification  2016 Frozen Support Certification  2017 Frozen Support Certification  2017 Frozen Support Certification  2018 Frozen Support Certification  2018 Frozen Support Certification  2018 Frozen Support Certification  2019 Fr	The boxes below to note compliance as a recipient of incremental Connect America Phase I support, frozen High Cost support to offset access charge reductions, and Connect America Phase I support, frozen High Cost support to offset access charge reductions, and Connect America Phase I reporting  2 and Year Certification (47 CFR § 54.333(b),(1),(4),(4),(4),(4),(4),(4),(4),(4),(4),(4			Interim Progress Certification
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Connect America Phase II Reporting {47 CFR § 54.313(e)}  3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Interim Progress Certification Interim Progress Certification Please check the box to confirm that the attached document(s), on line 2021, contains the required information Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)[3](ii), as a recipient of CAF Phase II support shall providing access to broadband service in the addresses of community anchor institutions to which began providing access to broadband service in the	2015 Frozen Support Certification 2016 and future Frozen Support Certification	2014 Frozen Support Certification 2015 Frozen Support Certification 2015 and future Frozen Support Certification	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))  2013 Frozen Support Certification  2014 Frozen Support Certification  2015 Frozen Support Certification  2015 Frozen Support Certification	normatic final Address - Enfait Address of person negrons			Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification Support Used to Build Broadband
Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}  Certification Support Used to Build Broadband  Connect America Phase II Reporting {47 CFR § 54.313(e)}  3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Interim Progress Certification Please check the box to confirm that the attached document(s), on line 2021, contains the required information Please check the box to confirm that the attached document(s), and interim Progress Certification Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.		2014 Frozen Support Certification	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))  2013 Frozen Support Certification  2014 Frozen Support Certification	December 1 and 1 a			
2nd Year Certification (47 CFR § 54.313(b)[1])  Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)]  2013 Frozen Support Certification 2013 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification 3rd year Broadband Service Certification 3rd year Broadband Servi	2nd Year Certification (47 CFR § 54.313(b)(1)) 3rd Year Certification (47 CFR § 54.312(a)) Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	2nd Year Certification (47 CFR § 54.313(b)(1)) 3rd Year Certification (47 CFR § 54.313(b)(2))	2nd Year Certification (47 CFR § 54.313(b)(1))	Contact cinal Address of person formation in data me Society and generate propert, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.			2nd Year Certification (47 CFR § 54.313(b)(1)) 3rd Year Certification (47 CFR § 54.313(b)(2)) 8rice Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a) 2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2015 Grozen Support Certification 2015 Grozen Support Certification
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Support St. 3313(b),(1),(2),(d),(e) the information reported on this form and in the documents attached below is accurate.  Support St. 3313(b),(1),(2),(d),(e) the information reported on this form and in the documents attached below is accurate.	Study Area Code  Study Area Code  Study Area Ode  Study Area Ode  Study Area Name  PEOPLES TEL COOP -TX  Program Year  Contact Wanne - Person USAC should contact regarding this data  Contact Regarding this data in the contact regarding	442130 PEOPLES TEL COOP 2015 Gena von Reyn	High Cost support to offset access charge reductions, and Connect America Phase II	9038783172 ext. 9038783172 ext. qenavr@peoplescom.net.   qenavr@peoplescom.net.   qenavr@peoplescom.net.   qenavr@peoplescom.net.   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Collos Study Area Code  Collos Program Year  Collos Contact Name - Person USAC should contact Contact Telephone Number - Number of ER  Contact Telephone Number - Number of ER  Contact Telephone Number of ER  Contact Telephone Number of ER  Contact Email Address - Email Address of F  Contact Email Address of CRR  CONTENT OF CRR  CONTENT OF CRR  CONTENT OF CRR  COMMUNITY Anchor Institutions (47 CFR § 1330)  Progress Report on S Year Plan  Milestone Certification (47 CFR § 1430)  Progress Report on S Year Plan  COMMUNITY Anchor Institutions (47 CFR § 1301)  Progress Report on S Year Plan  COMMUNITY Anchor Institutions (47 CFR § 1301)  Progress Report on S Year Plan  COMMUNITY Anchor Institutions (47 CFR § 1301)  Progress Reports on Confirm that the Express of Confirm Your Submission, on line 3018, please confirm Your submission, on line 3018, please contains  Copy of their financial statement which ha independent certified public accountant; of Contract comparable to RUS Operating Rep Recovers Recovers	442130 PROPLES TEL COOP 2015 Gena von Revn	nree with the financial reporting requirements set forth in 47 ow is accurate.
3015 Study Area Name  6020 Program Year  6020 Contact Name - Person USAC should conta  6035 Contact Telephone Number of person  6036 Contact Telephone Number of person  6037 Contact Email Address of FR  6038 Contact Telephone Number of Person  6039 Contact Telephone Number of Person  6030 Sec. 3136 (M(1)(ii), the Carrier shall proven providing access to broadband service	442130 PEOPLES TEL COOP 2015 Gena von Revn	nree with the financial reporting requirements set forth in 47 ow is accurate.
Contact Email Address of Econtact Contact Temes Address of Econtact Telephone Number - Number of 1935 - Contact Telephone Number - Number of 1946 - Contact Telephone Seport on 5 Year Plan  Milestone Certification (47 CFR § 54.313()  Milestone Certification (47 CFR § 54.313()  Please check this box to confirm that the 2 providing access to broadband service providing access to broadband service of 1945 and 1946	2015 Gena von Revn	nree with the financial reporting requirements set forth in 47 ow is accurate.
Contact Name - Person USAC should contagns.  Contact Telephone Number - Number of Contact Telephone Number of Statistics		nice with the financial reporting requirements set forth in 47 ow is accurate.
HECK the boxes below to note compliance on its factor the boxes below to note compliance on its factor the boxes below to note compliance on its factor that he can be made to the factor of factor fa	l	nnce with the financial reporting requirements set forth in 47 ow is accurate.
HECK the boxes below to note compliance on its f  Milestone Certification (47 CFR § 54.313()  Milestone Certification (47 CFR § 54.313()  Milestone Certification (47 CFR § 54.313()  Please check this box to confirm that the providing access to broadband service and if yes, does your company file the RUS and lease check these boxes to confirm that the algorithm of the service boxes to confirm that the algorithm of the service boxes to confirm that the algorithm is your company of their annual RUS report Telecommunications Borrowers)  [3013] If the response is yes on line 3014, is your or if the response is yes on line 3014, is your or if the response is yes on line 3014, is your or if the response is no on line 3014, is your or if the response is no on line 3018, please confirm your submission, on line 3026 pul 3013)  [If the response is no on line 3018, please confirm your submission, on line 3026 contains.]  [Copy of their financial statement which hardependent certified public accountant; characterized preserving Rep. Boxerores.	et of person identified in data line <030> 9038783172 ext.	nnce with the financial reporting requirements set forth in 47 OW is accurate.
Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313() Please check this box to confirm that the providing access to broadband service providing access to broadband service (3012) Community Anchor Institutions (47 CFR § 18.3013) It yes, does your company file the RUS anniages check these boxes to confirm that the a 3015 Electronic copy of their annual RUS report Telecommunications Borrowers)  Telecommunications Borrowers Tolecommunications Borrowers Tolecommunications Borrowers Tolecommunications and sold, attach report and all required documentation report and all required documentation report and all required documentation fif the response is yes on line 3014, is your original fifther a copy of their audited financial states confirm your submission, on line 3018, please to confirm your submission, on line 3018 confirm your submission, on line 3018 confirm your submission, on line 3018 confirms your submission, on line 3018 confirms your submission, on line 3018 please to contains.	the th	
Please check this box to confirm that it is 54.313 (f)(1)(ii), the carrier shall providing access to broadband service providing access to broadband service is 3013) Is your company a Privately Held ROR Carr Board If yes, does your company file the RUS ann Please check these boxes to confirm that the a 3015 Electronic copy of their annual RUS report Telecommunications Borrowers)  3015) Electronic copy of their annual RUS report Telecommunications Borrowers)  3016) Document(s) for Balance Sheet, Incompany if the response is yes on line 3014, is your or if the response is yes on line 3014, is your or if the response is yes on line 3018, please confirm your submission, on line 3028 pul 3019) Either a copy of their audited financial states to confirm your submission, on line 3026 contains:  3020) Document(s) for Balance Sheet, Incompany of their financial statement which hain dependent certified public accountant; of format comparable to RUS Operating Rep	(3)(1)(0)	
3012) Community Anchor Institutions (47 CFR § in the company a Privately Held ROR Carra 3014) If yes, does your company file the RUS ann 3015 Electronic copy of their annual RUS report Telecommunications Borrowers) 3015) Electronic copy of their annual RUS report Telecommunications Borrowers) 3016) Document(s) for Balance Sheet, Incompany if the response is yes on line 3014, is your report and all required documentation report and all required documentation report and all required documentation in the 3018, please confirm your submission, on line 3026 put 3019) Either a copy of their audited financial stata 3019) Document(s) for Balance Sheet, Incompany (confirm your submission, on line 3026 contains.)  3022) Copy of their financial statement which ha independent certified public accountant; of format comparable to RUS Operating Rep	Name of Attached Document Listing Required Information Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	П
1913) Is your company a Privately Held ROR Carr 3014) If yes, does your company file the RUS ann 19ease check these boxes to confirm that the a 3015) Electronic copy of their annual RUS report Telecommunications Borrowers) 3016) Document(s) for Balance Sheet, Incom 3017) If the response is yes on line 3014, is your report and all required documentation report and all required documentation 19018) If the response is yes on line 3014, is your report and all required documentation 19029] If the response is yes on line 3018, please confirm your submission, on line 3026 pur 19020) 19021) Management letter issued by the independent of confirm your submission, on line 3026 contains: 19022) Copy of their financial statement which has independent certified public accountant; of format comparable to RUS Operating Rep	.FR § 54.313(6)(1)(ii))	
1903) I vayour company a rivagery retain christing 2013) I vayour company file the RUS ann lease check these boxer to confirm that the a 3015, Electronic copy of their annual RUS report Telecommunications Borrowers)  3016) Document(s) for Balance Sheet, Incompany if the response is yes on line 3014, attach, report and all required documentation report and all required documentation if the response is no on line 3014, is your of if the response is yes on line 3014, is your of if the response is yes on line 3018, please confirm your submission, on line 3056 put if the response is no on line 3018, please to confirm your submission, on line 3056 contains:  3022) Copy of their financial statement which ha independent certified public accountant; of format comparable to RUS Operating Represent Annual Processor	Name of Attached Document Listing Required in	
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	Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(t)(2) compliance requires:  [	pliance requires:
	Telecommunications Borrowers)  Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	
	taach your company's RUS annual on	
	Name of Attached Document Listing Required Information (PesfNo)	
	elow to 1/(2), contains ancial report in a format comparable to RIIS Chaerating Report for Tales	<b>y</b> 5
		10
If the response is no on line 3031 to confirm your submission, on I contains:  Copy of their financial statement independent certified public acce format comparable to RUS Operat Procuracy	the company's financial audit.	
Copy of their financial statement independent certified public acco format comparable to RUS Opera Rorroware.	8, please check the boxes below line 3026 pursuant to § 54.313(f)(2),	1
DOILUMEIS,	which has been subject to review by an untriant; or 2) a financial report in a thing Report for Telecommunications	
(3023) Underlying information subjected to a review by an independent certified public accountant (3024) Underlying information subjected to an officer certification. (3025) Document(s) for Balance Sheet, income Statement and Statement	Underlying information subjected to a review by an independent certified public accountant Underlying information subjected to an officer certification. Underlying information subjected to an officer certification. Occur	
	442130tx3026.xls, 442130tx3026.pdf	
(3026) Attach the worksheet listing required information	information	

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	442130
<015>	Study Area Name	PEOPLES TEL COOP -TX
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Gena von Reyn
<035>	Contact Telephone Number - Number of person identified in data line <030>	9038783172 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	genavr@peoplescom.net

## TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

# Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: PEOPLES TEL COOP -TX

Signature of Authorized Officer: CERTIFIED ONLINE

Date 06/24/2014

Printed name of Authorized Officer: Sharon Hurley

Title or position of Authorized Officer: Manager of Regulatory Affairs

Telephone number of Authorized Officer: 9038783144 ext.

Study Area Code of Reporting Carrier:

442130

Filing Due Date for this form: 07/01/2014

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

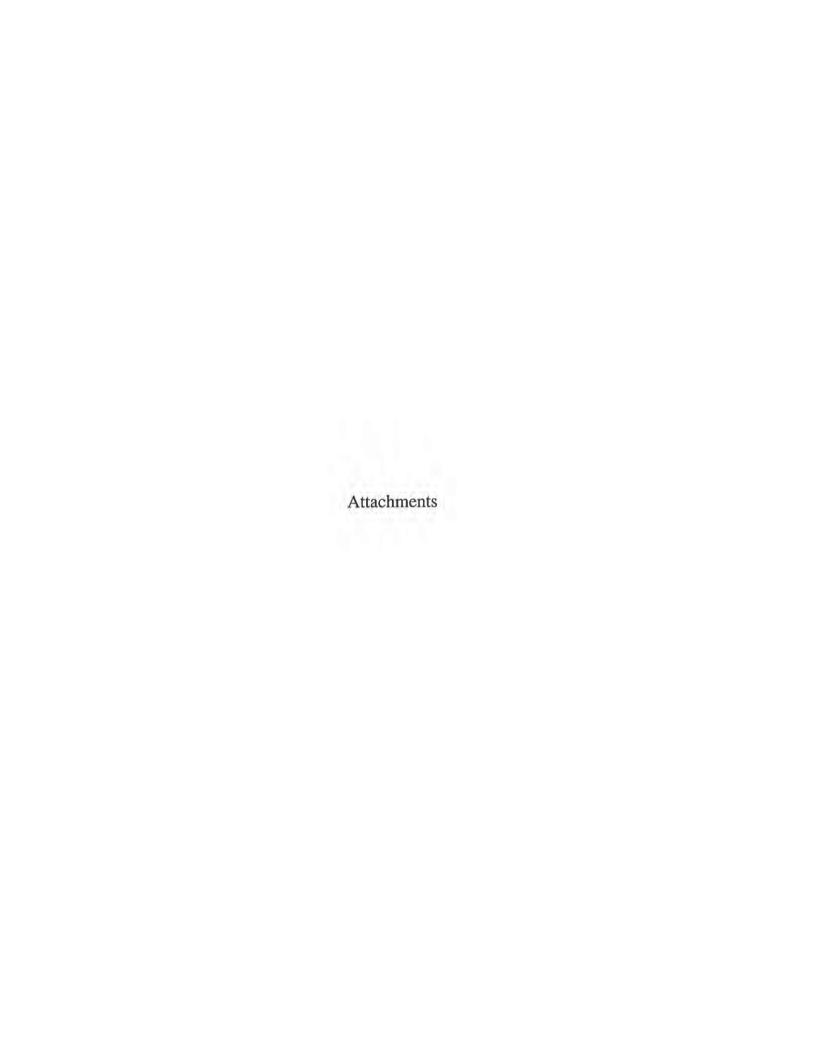
	ion - Agent / Carrier ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	442130	
<015>	Study Area Name	PEOPLES TEL COOP -TX	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Gena von Reyn	
<035>	Contact Telephone Number - Number of person identified in data line <030>	9038783172 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	genavr@peoplescom.net	

# TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent)	is authorized to submit the information reported on behalf of the reporting carrier. I
also certify that I am an officer of the reporting carrier; my res agent; and, to the best of my knowledge, the reports and data	consibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized provided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:

# TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Author	ized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier
, as agent for the reporting carrier, certify that I am authorized to the data reported herein based on data provided by the reporting	submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided carrier; and, to the best of my knowledge, the information reported herein is accurate.
Name of Reporting Carrier:	
Name of Authorized Agent or Employee of Agent:	
Signature of Authorized Agent or Employee of Agent:	Date:
Printed name of Authorized Agent or Employee of Agent:	
Title or position of Authorized Agent or Employee of Agent	
Telephone number of Authorized Agent or Employee of Agent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:



FCC Form 481	OMB Control No. 3060-0986/OMB Control No. 3060-0819	July 2013	
700) Price Offerings Including Voice Rate Data	Data Collection Form		

<010>	<010> Study Area Code	442130
:015>	<015> Study Area Name	PEOPLES TEL COOP -TX
<020	<020> Program Year	2015
<030>	-030> Contact Name - Person USAC should contact regarding this data	Сепа von Reyn
:035>	<035> Contact Telephone Number - Number of person identified in data line <030>	9038783172 ext.
039>	<039> Contact Email Address - Email Address of person identified in data line <030> genavr@peoplescom.net	genavrspeoplescom.net
701>	<701> Residential Local Service Charge Effective Date	
:702>	<702> Single State-wide Residential Local Service Charge	

<a1></a1>	<26>	<83>	40>	<\$2>	< <del>0</del> 3>	<404>	<\$0>	9
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
TX	BEN FRANKLIN		PR	10.5	0.0	0.54	3.5	14.54
XI	ROXTON		FR	10.5	0.0	0.54	3.5	14.54
XI	PECAN GAP		FR	10.5	0.0	0.54	3.5	14.54
XX	TALCO		FR	10.5	0.0	0.54	3.5	14.54
XT	WYNNE		FR	10.5	0.0	0.54	3.5	14.54
XI	YANTIS		FR	10.5	0.0	0.54	3.5	14.54
TX	GLADE BRANCH		FR	10.5	0.0	0.59	0.5	16.09
TX	SANDY CREEK		FR	10.5	0.0	0.54	3.5	14.54
TX	GOLDEN		FR	10,5	0.0	0.54	3.5	14.54
XI	CYPRESS SPRINGS		FR	14.0	0.0	0.54	0.0	14.54
TX	CAMPELL		PR	10.5	0.0	0.54	3.5	14.54
TX.	DRY CREEK		FR	10.5	0.0	0.54	3.5	14.54
XI	JIM HOGG		FR	10.5	0.0	0.54	3.5	14.54

(710) Bra Data Col	(710) Broadband Pric Data Collection Form	(710) Broadband Price Offerings Data Collection Form						FCC Form 481 OMB Control I July 2013	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	) Code			442130				
<015>		a Name			PEOPLES TEL COOP -TX	XT- 4C			
<020>		ear			2015				
<030>		Contact Name - Person USAC should contact regarding this data	uld contact regarding	this data	Gena von Reyn				
<035>		Contact Telephone Number - Number of person identified in data line <030>	nber of person ident	ified in data line <030>	> 9038783172 ext				
<039>		Contact Email Address - Email Address of person identified in data line <030>	dress of person ident	tified in data line <030.	> genavr@peoplescom.net	com.net			
⟨11⟩	₽₽	⟨ap⟩	44	<29>	⟨db⟩	₹\$	\$		>>
		Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	172	Broadband Service - Broadband Service Usage Download Speed - Upload Speed (Mbps) (GB)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
	XT	ALL	39.95	0.0	39.95	2.0	1.0	0.0	Other, We do not have a Usage Allowance
			49.95	0.0	49.95	4.0	1.0	0.0	Other, We do not have a Usage Allowance
			59,95	0.0	59.95	6.0	2.0	0.0	Other, We do not have a Usage Allowance
			99.95	0.0	99,95	10.0	2.0	0.0	Other, We do not have a Usage Allowance
							6		
	, L								

Collection Form	442130 PEOPLES TEL COOP -TX 2015 Gena von Reyn 9038783172 ext. genavr@peoplescom.net	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
Study Area Code  Study Area Name Program Year  Contact Name - Person USAC should contact regarding this data  Contact Telephone Number - Number of person identified in data line <030>  Contact Email Address - Email Address of person identified in data line <030>  Reporting Carrier Peoples Telephone Cooperative, Inc.  Holding Company none  Operating Company none  Affiliates  Texas RSA 7B3, Inc.  FEC Communications	JO LES TEL COOP -TX VON Reyn 783172 ext.	July 2013
Study Area Code Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Reporting Carrier Peoples Telephone Cooperative, Inc. Holding Company none Operating Company none Affiliates Texas RSA 7B3, Inc. FEC Communications	LES TEL COOP -TX VON Reyn 783172 ext. VY@peoplescom.net	
Program Year  Program Year  Contact Name - Person USAC should contact regarding this data  Contact Telephone Number - Number of person identified in data line <030>  Contact Email Address - Email Address of person identified in data line <030>  Reporting Carrier Peoples Telephone Cooperative, Inc.  Holding Company none  Cal>  Affiliates  Texas RSA 7B3, Inc.  FEC Communications	LES TEL COOP -TX VON Reyn PB3172 ext. VK@peoplescom.net	
Program Year  Contact Name - Person USAC should contact regarding this data  Contact Telephone Number - Number of person identified in data line <030>  Contact Email Address - Email Address of person identified in data line <030>  Reporting Carrier Peoples Telephone Cooperative, Inc.  Holding Company none  Operating Company none  Affiliates  Texas RSA 7B3, Inc.  FEC Communications	von Reyn 183172 ext. vr@peoplescom.net	
Contact Name - Person USAC should contact regarding this data  Contact Telephone Number - Number of person identified in data line <030>  Contact Email Address - Email Address of person identified in data line <030>  Reporting Carrier Peoples Telephone Cooperative, Inc.  Holding Company none  Operating Company none  Affiliates  Texas RSA 7B3, Inc.  FEC Communications	von Reyn 783172 ext. vr@peoplescom.net	
Contact Telephone Number - Number of person identified in data line <030>  Contact Email Address - Email Address of person identified in data line <030>  Reporting Carrier Peoples Telephone Cooperative, Inc.  Holding Company none  Cal>  Affiliates  Texas RSA 7B3, Inc.  FBC Communications	783172 ext. Vr©peoplescom.net	
Contact Email Address - Email Address of person identified in data line <030>  Reporting Carrier Peoples Telephone Cooperative, Inc.  Holding Company none  cal>  Affiliates  Texas RSA 7B3, Inc.  FEC Communications	vr@peoplescom.net	
Reporting Carrier Peoples Telephone Cooperative, Holding Company none Operating Company none <pre>cal&gt;</pre>		
Holding Company none Operating Company none Texas RSA 7B3, Inc		
Operating Company none Texas RSA 7B3, Inc FEC Communications		
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FEC Communications	449048	Peoples Wireless
	449009	Connextions Telcom
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# LINE 112 - FIVE-YEAR SERVICE QUALITY IMPROVEMENT PLAN

Following is the initial five-year service quality improvement plan for Peoples Telephone Cooperative, Inc. ("Peoples" or "the Cooperative") pursuant to 47 C.F.R. § 54.202(a)(1)(ii) that requires an eligible telecommunications carrier (ETC) to describe proposed improvements or upgrades to the ETC's network throughout its service area. The *USF/ICC Transformation Order* establishes a public interest obligation for rate-of-return ETCs to provide broadband service at speeds of at least 4 Mbps downstream and 1 Mbps upstream (4:1) "upon reasonable request." A service quality improvement plan cannot project where in the service area reasonable requests will be made. However, the proposed service improvements in this plan result in the availability of 4:1 or better service to a greater portion of the Cooperative's service area than is currently available.

Although this plan is a good faith effort by the Cooperative, it is subject to change, given the uncertainty faced by ETCs regarding whether capital investments will be recoverable over the five year planning horizon. Factors that may affect the capital improvements plan include erosion of the customer base due to competition, alternative technologies, economic conditions in the service area, and unpredictable changes in the universal service support amounts an ETC receives.

Peoples owns and operates thirteen exchanges serving subscribers in north eastern Texas. The service area includes portions of Camp, Delta, Fannin, Franklin, Hopkins, Hunt, Lamar, Titus, Upshur, and Wood counties. This service area covers approximately 842 square miles.

# **Baseline Network Description**



Table 1 - Current Broadband Capabilities

Exchange Name	Total Square Miles	Total Existing Access Lines	Estimated Total Population Served	Broadband Capable Lines	Estimated Broadband Capable Population	% Broadband Capable

# 2014 - 2019 Service Quality Improvement Plan

Table 2 provides Peoples' intended service quality improvements and associated capital expenditures for 2014 - 2019, by exchange, along with estimates of the population that will be served by the improvements.

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	Estimated Population Served by Improvements	
	2019	
	2018	
nent Plan	2017	
Juality Improven	2016	
lable 2 – Service Quality Improvement Plan	2015	
la	2014	
	Description of Improvement	
	Exchange	

# Narrative Description: 2014 - 2015

Cypress Springs, Sandy Creek, & Wynne
<u>Glade Branch &amp; Yantis</u>
System Level

# Narrative Description: 2016 - 2019



# LINE 330 - DETAIL ON ATTEMPTS (BROADBAND)

Peoples Telephone Cooperative, Inc. (the Company) strives to serve every customer who requests service. In the event a customer is beyond reach in any of its service areas, Peoples will try to reach the customer by adding a booster to the line.

# LINE 510 - SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION RULES COMPLIANCE

Peoples Telephone Cooperative, Inc. (the Company) complies with applicable service quality standards and consumer protection rules as required by the state regulatory commission and the Federal Communications Commission.

The rates, terms, and conditions under which the Company operates are outlined in its Local Exchange Tariff, which is approved by the state commission. The Company's tariff contains provisions regarding its customer service and protection practices, including resolving disputes with the Company, applying for service, the classification of business and residential rates, deposits, billing and payment for service, refusal, disconnection and cancellation of service. The tariff is available for customer review in the Business Office, as requested. Rates and terms of service are disclosed to customers upon application for service both verbally and in writing as part of a packet of information for new customers. Rates, applications and certain terms of service are also available on the Company's website.

Service quality standards are established by the state commission and the Company consistently meets or exceeds the standards and provides reports to the state commission, in accordance with the state commission's rules.

The protection of customers' privacy and information is of utmost importance and the Company has a policy and established operating procedures that comply with the FCC's Customer Proprietary Network Information Rules (47 C.F.R. §§64.2001-64.2011). Certification and a description of those operating procedures are filed at the FCC annually.

# LINE 610 - ABILITY TO FUNCTION IN EMERGENCY SITUATIONS

Peoples Telephone Cooperative, Inc. (the Company) is able to function in emergency situations. The Company has a reasonable amount of back-up power to ensure functionality without an external power source. Peoples' system is reinforced by battery back-ups installed at its headquarters office and generators at its central offices. The Company also has numerous portable generators that are available to be moved to any of the remote office sites. In addition, the central & remote office sites are constantly monitored by the switch which alerts the answering service dispatch in the event trouble is detected. The network is capable of managing traffic spikes resulting from emergency situations.

Peoples' is able to reroute traffic around damaged facilities. Although the Company's ability to reroute traffic around damaged facilities is not absolute and may be limited in certain circumstances, there is a restoration plan in place for expeditious recovery of service, including splicing of damaged facilities when warranted.

# LINE 1010 - DESCRIPTIVE DOCUMENT FOR VOICE SERVICES RATE COMPARABILITY

Peoples Telephone Cooperative, Inc.'s rates are at the current national benchmark established in July 2013 and are below the national benchmark announced for 2015. Therefore, we are not more than two standard deviations above the applicable national average urban rate.

Application				
19   19   19   19   19   19   19   19	Balance Sheet - Data Collection Form		OMB Control No. 3060-0986	
Color   Colo	lage 1 of 3		July 2013	
Coling   Processed	<010> Study Area Code			
CREAT CASENOR SECURITY AND CONTRICT AND CO	<015> Study Area Name			
Pot care the Person National Sections (1992)   Control Headboard (1992)	<020> Program Year			
Control   Type	C030> Contact Name - Person USAC should contact regarding this data		Gena von Reyn	
Field as twintered single-company   Field as audited company   Field as audited company   Field as audited company   Field as subtiliary of audited company   Field as audited for field and and audited for field and au	<a>Contact Telephone Email Address - Email Address of person identified in data line</a>	e <030>	Remark @ neodlestom set	
Fired as reviewed one siderated company   Fired as subtidiant of authered considerated company   Fired as subtidiant of reviewed considerated company   Fired as subtidiant of reviewed considerated company   Fired as subtidiant of the centre in the reviewed considerated company   Fired as subtidiant of the centre in the reviewed considerated company   Fired as subtidiant of the centre in the reviewed considerated company   Fired as subtidiant of the centre in the reviewed considerated company   Fired as subtidiant of the centre in the reviewed considerated company   Fired as subtidiant of the centre in the reviewed considerated company   Fired as subtidiant of the centre in the reviewed considerated company   Fired as subtidiant of the centre in the reviewed considerated company   Fired as subtidiant of the centre in the reviewed considerated company   Fired as subtidiant of the centre in the reviewed considerated company   Fired as subtidiant of the centre in the reviewed considerated company   Fired as subtidiant companies   Fired as s	Files as reviewed single company		-	
Field at subsidiary of reviewed company   Field at subsidiary of building the desired consolidated company   Field at subsidiary of reviewed company   Field at subsidiary of reviewed company   Field at subsidiary of building consolidated company   Field   Field at subsidiary of building consolidated company   Field   Field at subsidiary of building consolidated company   Field   Field at subsidiary of building consolidated company   Field at subsidiary of building consolidated consolidated company   Field at subsidiary of building consolidated consolidated company   Field at subsidiary consolidated cons	Filed as reviewed consolidated company		riled as audited single company Filed as audited consolidated company	
CREMITORIES	Filed as subsidiary of reviewed consolidated company		Filed as subsidiary of audited consolidated company	
Signature   Sign		CERTIFI	ATION	
Signature         Data of Engineer         PARTA & BALANCE SHEET         B	Ve hereby certify that the entries in this report are in accordance with the accounts and c	other records of th	system and reflect the status of the system to the best of our knowledge and belief.	
BALANCE   PATE ALANCE SINE   PATE ALANCE SINE	Í	6/11/2014		
RANANCE (BANANCE BANANCE BANANC	n in a suit of the	PART A. BAL	ANCE SHEET	
CubeNut Section		BALANCE END OF PERIOD	LIABILTIES AND STOCKHOLDERS' EQUITY	BALANCE END
Cash and Equivalents   Cash and Equivalents     Cash And Equivalents   Cash And Equivalents     Cash AND Construction Fund   25.     a. Telecom, Accounts Receivable   23.     c. Notre Receivable   33.     a. Telecom, Accounts Receivable   33.     c. Notre Receivable   33.     a. Telecom, Accounts Receivable   33.     b. Other Accounts Receivable   33.     c. Notre Receivable   33.     interest and Dividends Receivable   34.     interest Accounting the Dividends Receivable   34.     interest Accounting the Dividends Receivable   34.     interest Accounting the Dividends Receivable   34.     interest Accounting Dividends Receivable   34.     interest Accounting the Blant (1				+
Activation   Cash-RUS Construction Fund   256.	1. Cash and Equivalents		25. Accounts Payable	
A. Telecom, Accounts Receivable   27.     B. Other Accounts Receivable   28.     C. Other Accounts Receivable   29.     C. Other Accounts Receivable   29.     D. Other Accounts Receivable   29.     Investiguiated   29.     Other Current Assets (1 Thru 9)   29.     Other Current Assets (1 Thru 9)   29.     Other Current Assets (1 Thru 9)   29.     Other Investment   29.   29.     Other Investmen				
D. Other Accounts Receivable   281,   D. Other Accounts Receivable   31,   D. Other Accounts Receivable   32,   D. Other Accounts Receivable   33,   D. Other Current Assets (1 Thru 9)   36,   D. Other Current Assets (1 Thru 9)   36,   D. Other Current Assets (1 Thru 9)   40,   D. Other Investment   44,   D. Nontrial Development   45,   D. Nontrial Development   46,   D. Nontrial				
c. Notes Receivable Non-Affiliates: a. 1- Hotes Receivable Notes Receivable D. Other Accounts Receivable B. Other Accounts Receivable B. Other Accounts Receivable Material-Regulated Material-Regulated Material-Regulated Prepayments Other Current Assets Total Cu	b. Other Accounts Receivable			
Non-Affiliates:     a.   a.   Accounts Receivable     b. Other Accounts Receivable     b. Other Accounts Receivable     b. Other Steedwable     c. Notes Receivable     Material-Idegulated     Material-Idegulated     Material-Idegulated     Material-Idegulated     Prepayments     Prepayments     Other Current Assets   1 Thru 9     Other Current Assets   1 Thru 9     Investment in Affiliated Companies     a. Nural Development     b. Nural Development     c. Nonrulal Development     b. Nural Development     c. Nonrulal Development     c. Steed Charges     d. Other Investments     d. Other Noncurrent Assets (11 thru 16)     d. Deferred Charges				
Deference   32.				
Description   Development	a. Telecom, Accounts Receivable			
Interest and Objedical Receivable   34,   CONG     Material-Regulated   35,   Propagayments   37,   Cohe     Material-Regulated   37,   38,   37,   38,   37,   38,   37,   38,   37,   38,	b. Other Accounts Receivable			
Material-Nonregulated   100/16   Material-Nonregulated   35.     Preparty   120   37.     Other Current Assets (1 Thru 9)   37.     Other Current Assets (1 Thru 9)   40.     Other Current Assets (1 Thru 9)   40.     Other Current Assets (1 Thru 9)   40.     Investment in Affiliated Companies   43.     Investment is   44.     Other Current Assets   46.     Other Current Assets   46.     Other Noncurrent Assets   48.     Other Noncurrent Assets   49.     Other Noncurrent Assets				
Material-Nonregulated   316.			LONG-TERM DEBT	
Prepayments   27.				
Total Current Assets (1 Thru 9)   38.				
Iotal Current Assets (1 Intu 9)   39,   10tal Current Assets (1 Intu 9)   40,   40,   40,   41,   42,   43,   44	Other Current Assets			
Investment in Affiliated Companies   42.     Investment in Affiliated Companies   43.     a. Natial Development   44.     Other Investments   44.     Other Investments   45.     b. Nontral Development   46.     b. Nontral Development   47.     b. Nontral Development   47.     c. Deferred Charges   47.     Other Noncurrent Assets   47.     Other Noncurrent Assets   49.     Jurisdictional Differences   50.     Trafeor, Plant Assets (11 thru 16)   51.     Trafeor, Plant Annual Coultment Assets   53.     Trafeor, Plant Annual Assets (11 thru 16)   53.     Trafeor, Plant Adj., Nonop. Plant & Goodwill   55.     Property Held or Assets (11 thru 16)   55.     Trafeor, Plant Adj., Nonop. Plant & Goodwill   55.     Less Accumulated Depreciation   55.     Less Accumulated Depreciation   55.     Less Accumulated Depreciation   55.     Less Accumulated Depreciation   57.     Net Plant (18 thru 21 less 22)   58.	lotal current Assets (1 In		П	
Investment in Affiliated Companies  a. Rural Development  b. Nonural Development  d. 43.  43.  44.  Other Investments  a. Rural Development  Nonregulated Investments  Other Noncurrent Assets  Intributional Differences  Jurisdictional Differences  So.  Total Noncurrent Assets (11 thru 16)  So.  Froperty Held for Future Use  Plant Under Construction  So.  Plant Under Construction  So.  Plant Under Construction  So.  Plant Lils thru 21 less 22)  So.  Net Plant (18 thru 21 less 22)  So.  Net Plant (18 thru 21 less 22)	IONCURRENT ASSETS		T	
a. Rural Development b. Nonrural Development control and the restriction of the state of the sta	filiated Co			
b. Nonrural Development   44,				
Other Investments   45.     a. Rural Development   46.     a. Rural Development   46.     b. Rural Development   47.     b. Rural Development   47.     c. Rural Development   47.     c. Rural Charges   48.     Deference Charges   49.     Lurisdictional Differences   49.     Lurisdictional Differences   49.     Lurisdictional Differences   50.     Total Noncurrent Assets (11 thru 16)   51.     Transport Plant DeQuipment   52.     Telecom, Plant-in-Service   53.     Property Held for Future Use   54.     Plant Under Construction   55.     Plant Under Construction   55.     Plant Under Construction   55.     Plant Adj., Nonop. Plant & Goodwill   55.     Less Accumulated Depreciation   55.     Less Accumulated Depreciation   55.     Net Plant (18 thru 21 less 22)   58.	b. Nonrural Development			
a. Rural Development   46,     b. Nonrural Development   47,     b. Nonrural Development   47,     cother Nonrurent Assets   48,     cother Noncurrent Assets   49,     cother Noncurrent Assets   50,     cother Noncurrent Assets   53,     cother Noncurrent Assets   54,     cother Noncurrent Ass		_		
Nonregional Differences   Nonregional Differences   Nonregional Differences   A7.     Other Noncernent Assets   A8.     Other Noncernent Assets (11 thru 16)   A9.     Intisdictional Differences   A9.     Intisdictional Differences   A9.     Intisdictional Differences   A9.     Intisdictional Differences   A9.     Trafecom, Plantien-Service   S3.     Froperty Held Construction   Plant Under Construction   Plant Adj., Nonop. Plant & Goodwill   S5.     Interest Accumulated Depreciation   S5.     Intere	a. Rural Development		46.   Total Long-Term Debt (36 thru 45)	
Other Nagurated Invasinities   47,   Other Nagurated Invasinities   48,			OTHER LIAB. & DEF. CREDITS	
Deferred Changes   49.     Deferred Changes   49.     Durisdictional Differences   50.     Total Noncurrent Assets (11 thru 16)   51.     Ty PROPERTY, AND EQUIPMENT   51.     Telecom, Plant-in-Service   53.     Property Held for Future Use   54.     Plant Under Construction   55.     Plant Under Construction   55.     Plant Adj., Nonop. Plant & Goodwill   55.     Less Accumulated Depreciation   55.     Less Accumulated Depreciation   55.     Net Plant (18 thru 21 less 22)   58.			Н	
Unisdictional Differences SO.   Total Noncurrent Assets (11 thru 16)   EQUIT			1	
Total Noncurrent Assets (11 thru 16) EQUIT  Try ROPERTY, AND EQUIPMENT 52.  Trelecom, Plant-in-Service 53.  Property Held for Future Use 54.  Plant Under Construction 55.  Plant Under Construction 55.  Plant Adl, Nonep. Plant & Goodwill 55.  Less Accumulated Depreciation 55.  Net Plant (18 thru 21 less 22) 58.	1			
Tr         PROPERTY, AND EQUIPMENT         51.           Telecom, Plant-in-Service         52.           Property Held for Future Use         53.           Plant Under Construction         54.           Plant Adi, Nonop, Plant & Goodwill         55.           Less Accumulated Depreciation         56.           Net Plant (18 thru 21 less 22)         58.	Total Noncurrent Assets (		EQUITY	
Talecom, Plant-in-Savice   53.     Talecom, Plant-in-Savice   54.     Property Held for Future Use   54.     Plant Under Construction   55.     Plant Adi, Nonop, Plant & Goodwill   56.     Less Accumulated Depreciation   57.     Net Plant (18 thru 21 less 22)   58.		_		
1 resecont year, Panchase 5.3. Property Held for Future Use   Plant Under Construction 5.4.   Plant Adj. Nonop. Plant & Goodwill 5.6.   Less Accumulated Depreciation 5.7.   Net Plant (18 thru 21 less 22) 5.8.	LANT, PROPERTY, AND EQUIPMENT			
Property ratio or Total Case Plant Adj., Nonop Jant & Goodwill Less Accumulated Depreciation Net Plant (18 thru 21 less 22) S4.	Droporty Unid for Cuture			
Plant Adj., Nonop. Plant & Goodwill 56. Less Accumulated Depreciation 57. Net Plant (18 thru 21 less 22) 58.	Plant Under Construction			
Less Accumulated Depreciation 57. Net Plant (18 thru 21 less 22) 58.	Plant Adj., Nonop. Plant &			
Net Plant (18 thru 21 less 22) 58.	Less Accumulated Depreci		1	
- 1		-		
	- 1			

FCC Form 481 OMB Control No. 3060-0986	July 2013	<010>	<015> Peoples Telephone Cooperative, inc.	<020>	<030> Gena von Reym	<035>	<039> genavr@peoplesco
(3005b) Operating Report for Privately-Held Rate of Return Carriers Balance Sheet - Data Collection Form	age 2 of 3	<d10> Study Area Code</d10>	<015> Study Area Name	<020> Program Year	<030> Contact Name - Person USAC should contact regarding this data	<035> Contact Telephone Number - Number of person Identified in data line <030>	<039> Contact Telephone Email Address - Email Address of person identified in data line <030>

	TAN DESTRIBUTED OF INCOME AND REMINED CARINGS OF WARREINS		
	ITEM	PRIOR YEAR	THIS YEAR
1,	Local Network Services Revenues		
2,	Network Access Services Revenues		
m	Long Distance Network Services Revenues		
4	Carrier Billing and Collection Revenues		
Š	Miscellaneous Revenues		
10	Uncollectible Revenues		
7.	Net Operating Revenues (1 thru 5 less 6)		
10	Plant Specific Operations Expense		
6	Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)		
10.	Depreciation Expense		
11.	Amortization Expense		
12.	Customer Operations Expense		
13.	Corporate Operations Expense		
14.	Total Operating Expenses (8 thru 13)		
15.	Operating Income or Margins (7 less 14)		
16.	Other Operating Income and Expenses		
17.	State and Local Taxes		
18.	Federal Income Taxes		
19.	Other Taxes	_	
20.	Total Operating Taxes (17+18+19)		
21.	Net Operating Income or Margins (15+16-20)		
22.	Interest on Funded Debt		
23.	Interest Expense - Capital Leases		
24.	Other interest Expense		
25.	Allowance for Funds Used During Construction		
26.	Total Fixed Charges (22+23+24-25)		
27.	Nonoperating Net Income		
28.	Extraordinary Items		
29.	Jurisdictional Differences		
30.	Nonregulated Net Income		
31.	Total Net Income or margins (21+27+28+29+30-26)		
32.	Total Taxes Based on Income		
33.	Retained Earnings or Margins Beginning-of-Year		
34.	Miscellaneous Credits Year-to-Date		
35,	Dividends Declared (Common)		
36.	Dividends Declared (Preferred)		
37.	Other Debits Year-to-Date		
38.	Transfers to Patronage Capital		
39.	Retained Earnings or Margins end-of-Period [[31+33+34]-[35+36+37+38]]		
40.	Patronage Capital Beginning-of-Year		
41.	Transfers to Patronage Capital		
42.	Patronage Capital Credits Retired		
43.	Patronage Capital End-of-Year (40+41-42)		
44.	Annual Debt Service Payments		
45.	Cash Ratio ([14+20-10-11]/7]		
46.	Operating Accrual Ratio [(14+20+26)/7]		
47.	TIER [(31+26)/26]		
48.	DSCR [(31+26+10+11)/44]		

9alance Sheet - Data Collection Form         OMB Control No. 3060-0986           1 July 2013         July 2013           <010> Study Area Code         < 442130           <015> Study Area Name         < 010>           <020> Program Year         < 020>           <030> Contact Name - Person USAC should contact regarding this data         < 030>           <035> Contact Telephone Number - Number of person identified in data line < 030>         Gena von Reyn           9038783172	(3005c) Operating Report for Privately-Held Rate of Return Carriers	FCC Form 481	
		OMB Control No. 3060-098 July 2013	98
		<010>	442130
<030> <u>Gena von Reyn</u> <035>		<020>	ne Cooperative, Inc. 2015
<035>	c030> Contact Name - Person USAC should contact regarding this data	<030> Gena von Reyn	
	son identified in data line <030>	<035>	9038783172

H	PART C. STATEMENTS OF CASH FLOWS . Beginning Cash (Cash and Equivalents plus RUS Construction Fund)
	CASH FLOWS FROM OPERATING ACTIVITIES
2.	Net Income
1	Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities
e,	Add: Depreciation
4	. Add: Amortization
5.	Other (Explain)
	Changes in Operating Assets and Liabilities
6,	. Decrease/(Increase) in Accounts Receivable
7.	. Decrease/(Increase) in Materials and Inventory
89	. Decrease/(Increase) in Prepayments and Deferred Charges
9.	11)
10.	. Increase/(Decrease) in Accounts Payable
11.	
12.	. Increase/(Decrease) in Other Current Liabilities
13.	. Net Cash Provided/(Used) by Operations
	CASH FLOWS FROM FINANCING ACTIVITIES
14.	Decrease/(Increase) in Notes Receivable
15.	. Increase/(Decrease) in Notes Payable
16.	. Increase/(Decrease) in Customer Deposits
17.	. Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)
18.	Increase/(Decrease) in Other Liabilities & Deferred Credits
19.	. Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital
20.	
21.	Less: Patronage Capital Credits Retired
22.	
23.	. Net Cash Provided/(Used) by Financing Activities
	CASH FLOWS FROM INVESTING ACTIVITIES
24.	Net Capital Expenditures (Property, Plant & Equipment)
25.	Other Long-Term Investments
26.	
27.	
28.	. Net Cash Provided/(Used) by Investing Activities
29.	
30	- Ending Cash



Bob J. Arnold, C.P.A., P.F.S. Lanny G. Walker, C.P.A., P.F.S. Kris Arnold, C.P.A., P.F.S. Andrew T. Arnold, C.P. A. Melissa J. Godfrey, C.P.A. Amy E. Smith, C.P.A.

MEMBER

American Institute Of Certified Public Accountants

Texas State Society Of Certified Public Accountants

December 6, 2013

Peoples Telephone Cooperative, Inc. and Subsidiaries Quitman, Texas

We have audited the financial statements of Peoples Telephone Cooperative, Inc. and Subsidiaries for the year ended September 30, 2013, and have issued our report thereon dated December 6, 2013. Professional standards require that we provide you with information about our responsibilities under generally accepted auditing standards, as well as certain information related to the planned scope and timing of our audit. We have communicated such information in our letter to you dated November 20, 2013. Professional standards also require that we communicate to you the following information related to our audit.

## Significant Audit Findings

Qualitative Aspects of Accounting Practices

Management is responsible for the selection and use of appropriate accounting policies. The significant accounting policies used by Peoples Telephone Cooperative, Inc. and Subsidiaries are described in Note 1 to the financial statements. No new accounting policies were adopted and the application of existing policies was not changed during 2013. We noted no transactions entered into by the Company during the year for which there is a lack of authoritative guidance or consensus. All significant transactions have been recognized in the financial statements in the proper period.

Accounting estimates are an integral part of the financial statements prepared by management and are based on management's knowledge and experience about past and current events and assumptions about future events. Certain accounting estimates are particularly sensitive because of their significance to the financial statements and because of the possibility that future events affecting them may differ significantly from those expected. The most sensitive estimates affecting the financial statements were:

Management's estimates of the depreciable lives of assets is based upon a range of lives generally used by telecommunications service entities. Management's estimates of liabilities of postretirement benefits other than pensions is based upon actuarial reporting.

The financial statement disclosures are neutral, consistent, and clear.

Difficulties Encountered in Performing the Audit

We encountered no significant difficulties in dealing with management in performing and completing our audit.

Corrected and Uncorrected Misstatements

Professional standards require us to accumulate all misstatements identified during the audit, other than those that are clearly trivial, and communicate them to the appropriate level of management. Management has corrected all such misstatements. In addition, none of the misstatements detected as a result of audit procedures and corrected by management were material, either individually or in the aggregate, to the financial statements taken as a whole.

Disagreements with Management

For purposes of this letter, a disagreement with management is a financial accounting, reporting, or auditing matter, whether or not resolved to our satisfaction, that could be significant to the financial statements or the auditor's report. We are pleased to report that no such disagreements arose during the course of our audit.

### Management Representations

We have requested certain representations from management that are included in the management representation letter dated December 6, 2013.

Management Consultations with Other Independent Accountants

In some cases, management may decide to consult with other accountants about auditing and accounting matters, similar to obtaining a "second opinion" on certain situations. If a consultation involves application of an accounting principle to the Company's financial statements or a determination of the type of auditor's opinion that may be expressed on those statements, our professional standards require the consulting accountant to check with us to determine that the consultant has all the relevant facts. To our knowledge, there were no such consultations with other accountants.

Other Audit Findings or Issues

We generally discuss a variety of matters, including the application of accounting principles and auditing standards, with management each year prior to retention as the Company's auditors. However, these discussions occurred in the normal course of our professional relationship and our responses were not a condition to our retention.

# Other Matters

With respect to the supplementary information accompanying the financial statements, we made certain inquiries of management and evaluated the form, content, and methods of preparing the information to determine that the information complies with U.S. generally accepted accounting principles, the method of preparing it has not changed from the prior period, and the information is appropriate and complete in relation to our audit of the financial statements. We compared and reconciled the supplementary information to the underlying accounting records used to prepare the financial statements or to the financial statements themselves.

This information is intended solely for the use of the Board of Peoples Telephone Cooperative, Inc. and Subsidiaries and is not intended to be, and should not be, used by anyone other than these specified parties.

Respectfully,

Arnold, Walker, Arnold & Co., P.C.

Arnold, Walker, Arnold & Co., P.C.